# Kairos Interpretation Services

## Our Mission:

Turning language barriers into bridges of trust **by raising and equipping interpreters** with the skills and support to deliver clarity, cultural understanding—creating **life-changing communication** that builds trust, improves care, and helps our partners serve diverse communities with **excellence.**



Kairos Interpretation

# Our Lead Trainer
# **Sandra Abdelnour:**

Arabic-English medical interpreter, licensed pharmacist, Catalyst TOT-certified trainer.

1000s of hours of interpretation

100+ hours of interpreter training, raising the next generation of interpreters with the excellence needed to thrive in this field

A member of the National Council on Interpreting in Health Care (NCIHC).

Collaborated with top organizations (ULG, Propio, Voyce, Language Connections, Cloudbreak, Irish Ministry of Health, Egyptian Ministry of Trade and Industry, Texas education system, Wall Street Journal, and more).





Kairos Interpretation

# Our services

## 1. Interpreter Outsourcing Made Simple

Expand your capacity instantly with skilled interpretersfrom our vetted and continuously trained network.

Kairos connects your organization with professionals who are:

- Rigorously trained and assessed for accuracy, ethics, and professionalism
- Interpreters who understand your industry—whether it's healthcare, government, law, or corporate.
- Compliant with HIPAA and the Interpreter Code of Ethics
- Backed by QA coaching, mentoring, and continuous support to guarantee consistent excellence

# 2- Training Services Medical Interpretation

Kairos Interpretation

## 60-Hour Comprehensive

Equip interpreters to excel in all healthcare settings with our proven curriculum, featuring:

- Interpreter roles & interpretation modes.
- Code of Ethics, HIPAA, and Language Access Rights.
- Essential medical terminology and body systems.
- VRI/OPI/in-person protocols.
- Cultural competence and memory skills.
- Real-world practice:  role-play, case studies, and expert feedback.



## Customized Training

Designed for seamless onboarding and growth,

- Tailored to your workflow and needs.
- Flexible scheduling.
- Live and interactive.

Kairos Interpretation

# 3. Beyond Training: Quality Assurance & Continuing Education

Kairos is more than a training provider—we're your long-term partner in quality improvement.

- **Continuous Education to keep skills cutting-edge**
- **Personalized QA & Coaching** to ensure excellence
- **Stronger Retention** with empowered, engaged interpreters
- Rigorous assessment for better, **higher-quality hires.**
- **Automatic compliance** with HIPAA, Title VI, and industry standards
- **Continuous performance feedback** for measurable results



# Testimonials

Kairos Interpretation

**It wasn't only about learning how to interpret from one language to another; there were many other factors that helped me enter this career. With Sandra, you don't just learn linguistic skills—she helps you develop the full set of qualities a successful interpreter needs.**

H.S , Medical interpreter

**The real-life scenarios and role-play activities were my favorite part. They helped me apply what I learned in realistic situations and get feedback that really improved my skills.**

H.A Medical Interpreter

**experiences in my professional journey. She is a strict coach—but in the best way possible. Her high standards and structured approach pushed me to stay focused and eager to learn. Every class began with a short assessment, which kept me on my toes. I always looked forward to each session, knowing I would be challenged and supported at the same time.**

H.A Medical Interpreter

**More testimonials and success stories on our website**

https://kairosinterpretation.com

# Why Partner with Kairos?

Partnering with **Kairos Interpretation** means gaining more than interpreters—you gain a committed partner in **quality, compliance, and growth.**
Here's what sets us apart:

- **Lower turnover** with well-supported professionals.
- **Flexible, modular training programs** and Live mentoring.
- **Interpreter well-being resources** to prevent burnout and boost retention

Kairos Interpretation

## Contact Us Today to Customize Your Solution.


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